UNDERSTANDING PROJECT UPTAKE

Claudious Chikozho

IWMI Science Uptake Coordinator for Africa

Email. c.chikozho@cgiar.org

May 2011

PRESENTATION OUTLINE

- 1. INTRODUCTION DEFINING UPTAKE & IMPACT
- 2. FUNDAMENTAL PRINCIPLES
- 3. INDICATORS OF UPTAKE
- 4. CHALLENGES
- 5. CONCLUSION

INTRODUCTION - PARADIGM SHIFT

- For many years, implementation of Research & Development Projects guided by mainstream M & E processes (Rigid Logframe Approach);
- How many latrines have we constructed?
- How many households have we covered?
- What % of the budgeted funds have we actually used?
- How many workshops are we scheduled to have? Indeed are we on schedule?
- Now R & D agencies ask, in addition to the routine milestones reflected in the Logframe, are we getting *Value for Money*?;
- How best can impact of projects on the ground be realized/ improved?

DEFINING UPTAKE

- Impact of projects is limited if outputs are not taken up by users e.g. if the project dies down as soon as you pull out
- Therefore, <u>UPTAKE</u> is the <u>Process</u> of <u>Actual Adoption</u> & <u>Application</u> of R & D outputs by targeted beneficiaries (policy-makers, government officials, communities, NGOs, ext. officers, research orgs, etc.);
- Why would end-users uptake our outputs???
- Constituted by a <u>Series of Activities</u> that build towards adoption & use of project outputs by end-users;
- Pre-supposes <u>Innovativeness & Appropriateness</u> of your outputs & recommendations e.g. Pit-Latrines & Ganja in Binga & understanding of local culture;
- Implication: We have to come up with <u>relevant</u> & <u>Novel</u> solutions that address real-felt needs on the ground!

FUNDAMENTAL PRINCIPLES & APPROACHES

- Relevance requires us to do our ground-work properly at the beginning Define the challenge with potential end-users (Participatory Approach);
- Analyse the <u>socio-economic</u> context & map key stakeholders & institutions to determine who to target & what factors may enable or constrain uptake;
- Know your end-users & their needs (<u>listening & Learning PRA</u>);
- Communities & their leadership structures;
- Policy-makers & govt dept. officers;
- Intermediaries Ext. officers; local authorities; NGOs; govt depts, devnt agencies (key to immediate & post-project uptake);
- Funding agencies & research institutes.

PRINCIPLES & APPROACHES CONT'

- Inputs from all stakeholders enable you to identify <u>relevant</u> & <u>Novel</u> solutions (collective knowledge generation e.g. URAdapt multi-stakeholder platforms);
- Initial & regular consultations & feedback processes (regular dialogue is the absolutely necessary ingredient) e.g. at the beginning, you gather the views of each stakeholder & thereafter, you regularly discuss progress or update them
- e.g. Govt officials may not have time to be fully involved but you can still regularly update them summarized progress reports (e.g. 2 pages);
- Communities need regular well-planned feedback sessions or workshops (e.g. distribute fliers in local language);
- Intermediaries & research institutes require detailed papers & workshops (electronic & hard copy)

PRINCIPLES & APPROACHES CONT'

- Use of Animators at community level A core group of community members (during & post-project uptake);
- Provide initial training to ensure basic competencies and knowledge of project objectives;
- Regular 2-way communication to ensure momentum;
- Planning to directly engage key players early on & throughout (Reflected in the project proposal or uptake plan);
- Be clear about why you are engaging with the public & do not raise unrealistic expectations;
- Approaching project design & implementation as a <u>social</u> <u>learning</u> process & not linear top-down technology transfer process (learning together with the potential end-users);

PRINCIPLES & APPROACHES CONT

- If you exclude end-users, you may recommend brilliant options not implementable;
- Our end-users are not obliged to accept what we propose – so work & walk with them right from the beginning & thereafter for better buy-in & adoption;
- Ensuring <u>relevance</u> of projects to livelihoods (communities have no time to waste);
- Developing <u>strategic partnerships</u> e.g. ext. depts., NGOs, other scientists, policy-makers & devt agencies;

FUNDAMENTAL PRINCIPLES CONT'

- Using appropriate <u>dialogue platforms</u> & <u>communication methods</u> for targeted audiences e.g. participatory approaches & platforms for communities; regular interactive workshops for different groups; policy briefs for policy-makers; one-on-one meetings; popular articles; scientific publications; etc.;
- Regularly re-examine impact goals & progress -M & E plan for re-directing impact on the ground;
- Documenting the process as much as possible throughout the duration of project

PRINCIPLES & APPROACHES CONT'

- Allow enough time to plan public engagement thoroughly, whether it is a small, one-off event or a sustained programme;
- When planning for public engagement, consider who you wish to engage and why, their interests and why they might be interested in your project. This will help you choose a suitable approach;
- Consider your own preferred communication styles and skills for public engagement. You activities will be far more successful if you are comfortable delivering them;
- Developing an activity timeline/ Gantt chart helps to identify potential pitfalls.

INDICATORS OF UPTAKE

- Widespread adoption of technologies & innovative approaches emanating from the project;
- Requests for more copies &/or reprints of published outputs;
- Incorporation of project recommendations in policy documents;
- Invitations to speak &/ advise locally, nationally & beyond;
- Public debate and correspondence stimulated by disseminated outputs from the project.

CHALLENGES

- (i) Policy-makers may emphasize <u>political expedience</u> & disregard scientific evidence (Policy & institutional barriers). Should involve them early on walk with them!;
- (ii) Short time-frames of projects leave ltd room for uptake activities Include outreach early on, have end-of-project uptake plan; have someone on the team committed to monitoring uptake activities;
- (iii) Knowledge limitations You do not have to do everything. Seek strategic partnerships or use consultants;
- (iv) Bringing different stakeholders together in a shared social learning env not easy. Identifying/creating appropriate <u>dialogue platforms</u> remains a viable option;
- (v) <u>Funding:</u> uptake strategies compete with other devt priorities. Budget for uptake either separately or imbed within project budgets.

CONCLUSION

- Uptake strategies stand a better chance of success if they are conceived simultaneously with the projects that they support;
- However, uptake strategies cannot be a substitute for <u>effective project formulation & implementation;</u>
 - Even the most well-designed outreach & uptake strategy will fail if the objectives of the project are poorly determined & do not address <u>real-felt needs</u> on the ground;
- Therefore, the uptake agenda must be in support of projects that address devt priorities of the day & <u>livelihoods</u>;
- Awareness-raising might be a key activity if knowledge is still limited among beneficiaries e.g. climate change is a relatively new area of focus;
- In this way, projects may pass the test for <u>relevance</u>.

THANK YOU VERY MUCH!